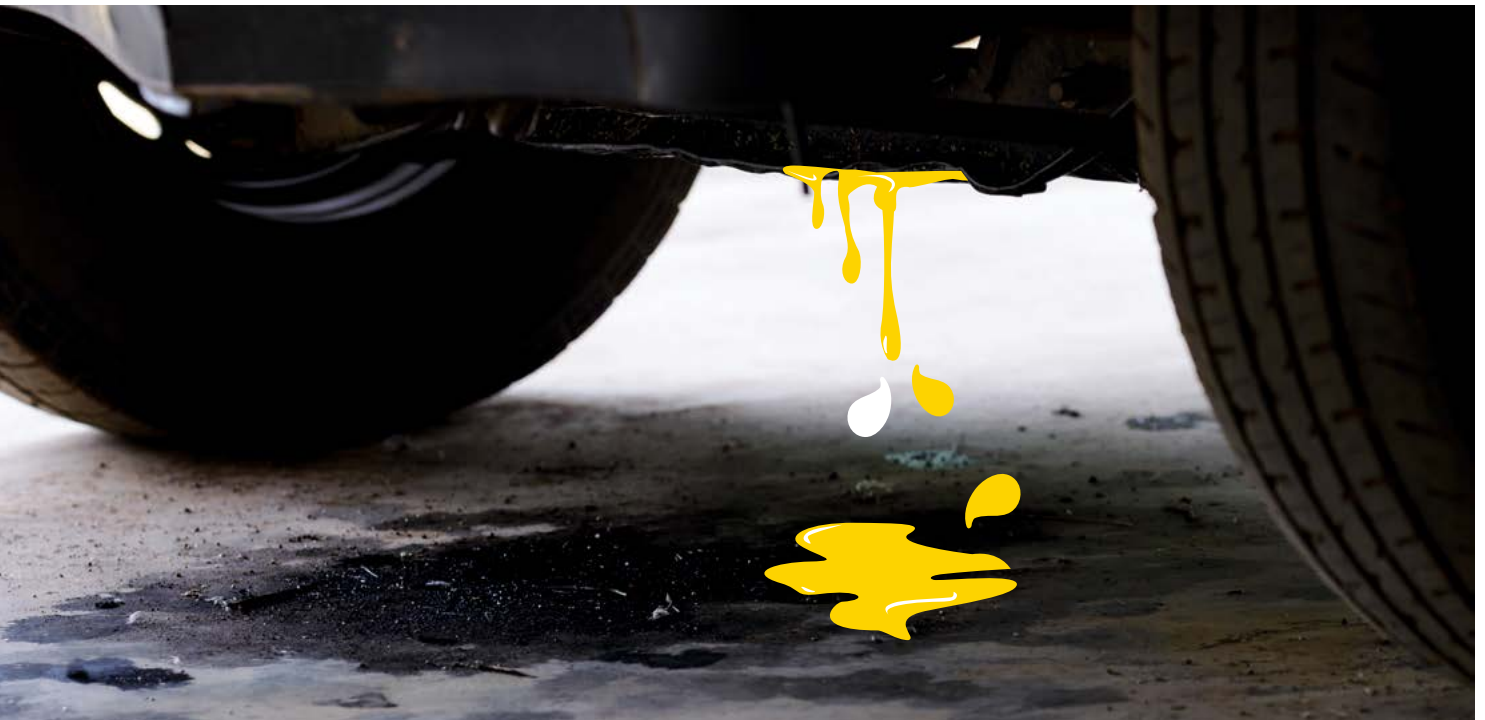


Water tastes or smells of fuel or solvent



The tastes or smells of fuel in your water can often happen when fuel or heating oil has been spilled on the ground.

These chemicals can travel through plastic water pipes if a spill happens nearby and can seep into and contaminate your water supply. But it may take days, weeks or even months before you start to notice the taste in your tap water.

16 Water Quality Fact Sheet



Quick checklist

- Your tap water tastes or smells of fuels or solvents.
- You know there has been a fuel leak or spill nearby.
- You have a fuel tank at your property.
- Your fuel tank has recently been moved or filled up.
- All or part of your water pipe is made of plastic.

What can you do?

If your water tastes or smells of any type of fuel or solvent you should call us as soon as possible. Sometimes the chemicals that cause these tastes and smells can be harmful.

If the land is contaminated (such as from a fuel spill) any underground plastic water pipe needs to be replaced in a protected material, for example, plastic coated copper pipe or special plastic barrier pipe.

We can check to see if our water main and/or pipe that bring the water from the water main into your property has been affected and advise if they need replacing.

If you have a fuel spill, you should contact the environmental health team at your local council as soon as possible to try and prevent any further damage.

Even if the water hasn't been contaminated yet, it could be in the future. We recommend you contact your insurance company about replacing your pipe.

A plumber can help you find the cause of the problem and advise on what to do next.



Find an approved plumber or underground installer on our website

anglianwater.co.uk/approved-plumbers



Alternatively, call our Water Regulations Team on **01480 326 917** (office hours).

Get in touch

You can get further information on water quality



Visit anglianwater.co.uk/dwq



Call **03457 145 145**

24 hours a day, 7 days a week.

