

AGENDA

Meeting: Customer Engagement Forum (new name under review)

Date: Tuesday, 10 May 2022

Time: 13:00-16:00

Location: Online – link [here](#)

Full CEF meeting			
Section A:	Item - Full CEF meeting	Lead	Time
1.	Brief introduction from Chair	Craig Bennett	13:00
2.	Update on Terms of Reference and Challenge Coordination Group (COG)	Craig Bennett	13:10
3.	Long Term Delivery Strategy	Kate Trumper	13:30
4.	Water Resources Management Plan (including a look at reservoir planning)	Laura Tuplin	13:45
5.	Drainage and Wastewater Management Plan	Victoria Lemmon	14:05
6.	Timetable overview and indicative forward look	Darren Rice	14:25
7.	Future agenda topics	Craig Bennett	14:35
8.	AW Performance update: focus on leakage and efficiency	James Hargrave, Richard Skinner	15:00
	Break		15:15
CEF-only session			
9.	Discussion		15:30
	Close		16:00

Next meeting: Monday, 18 July 2-4pm