

# Water that has an earthy, musty or stale taste



**Earthy, musty or stale tasting water or smells can be due to the harmless microbes which grow where the flow of your water is slow or where it has been left to stand in the pipe for some time.**

They are usually associated with the pipes that supply water from the water main into your property.



## Quick checklist

- **Your water tastes and smells musty, earthy or stale.**
- **The taste or smell is more noticeable first thing in the morning or when the property has been left for a period of time.**

## What can you do?

Running your tap for a short while before using water for drinking should help clear the taste.

If this doesn't help, it might be an idea to ask your neighbours to see if they've noticed the same thing.

If you live in a very rural or sparsely populated area where demand and the flow of water is low, it might be that we need to flush the main to clear any water that's not being used promptly or add this main to our regular flushing programme. Please let us know so we can investigate.

## Could it be your sink?

Try filling a glass with water from your tap and then move away from your sink with your glass. If the water now tastes fine, the problem is coming from the waste trap or drain in your sink rather than the water itself. Running the tap can disturb waste that is sat here.

Try cleaning your sink trap and drain to solve the problem.

### Tip

Collect the water you run off and use it to water your plants.

## Get in touch

You can get further information on water quality

Visit [anglianwater.co.uk/dwq](https://www.anglianwater.co.uk/dwq)

Call **03457 145 145**

24 hours a day, 7 days a week.

