



Connections Guide

Where the property
wall meets the
highway boundary

Connections where the property wall meets the highway boundary

If your building wall is directly on the highway boundary (with no land between), here's what you need to do to prepare for your water connection:

Step 1: Get your internal pipework ready

- You'll need to install your water pipe inside your building.
- If you have a basement, the pipe should reach the external basement wall at a depth of 750mm to 1350mm below the outside ground level. It must be insulated and placed inside a duct.
- If you don't have a basement, dig a channel inside the building at a depth of 750mm to 1350mm below the outside ground level. This trench should include a duct containing your insulated pipe.
- Ducting (a protective sleeve) must be long enough so that when the pipe goes through the external wall, it stays protected the entire way.
- Fit a BS 1010 internal stop tap as close to where the pipe will exit the building and will be accessible for future use.
- Leave a 2 meter long pipe tail sticking out of the duct at the end that will be brought outside of the building. This is what Anglian Water will connect to.



Step 2: Final checks and permit

- We will check your pipework to make sure it's been laid in accordance with our guidance.
- Once approved, we'll apply for a permit from the local council.
- Approximately within a week, we'll contact you with a provisional connection date. If we need a road closure to complete your connection, we may have already discussed this with you. We will let you know in advance and will keep in touch to make sure everything is coordinated.

Step 3: Prepare for connection day

- Double-check that your ducting is sealed at both ends with nonporous sealant (you can do this once we've checked your pipework).
- Make sure your plumber or contractor is booked to be on-site on the connection day. We will give you this connection date in advance. They'll need to bring your pipework out through the wall or foundations so we can connect to this.

Step 4: Connection day

- We will dig in the highway land next to your building.
- If you have a basement, your contractor will drill through the basement wall at the required depth (detailed above) and push the insulated pipe through the duct to the outside.
- If you don't have a basement, your contractor will bring the pipework through or under the building foundations at the required depth (detailed above) to the outside.
- Once your pipework is outside the building entering the hole we dug, we will then connect your pipework to our network.



For further information

Please contact Anglian Water if you have any further questions about connections.

Call: **03456 06 6087**, option 1

Email: connections@anglianwater.co.uk

Web: anglianwater.co.uk/developers

