



Replacement water connections

What is a replacement water connection?

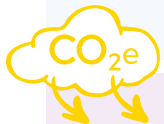
A replacement water connection is a new water supply to a property that is already supplied with water from Anglian Water, this can occur when:

- A property needs to increase or relocate its water supply.
- The existing water supply needs updating and affecting water quality or pressure.
- The existing property is demolished for a new property or properties to be developed.

Please refer to section 5 for further information.

- The existing property is on a common shared supply.
- The existing property is divided into flats or multiple properties.

Please refer to section 5 for further information.



We are committed to reducing our **embodied carbon by 50%.**



Charges for replacement water connections

In the majority of cases replacement water connections will be rechargeable to the applicant using our standard charges and subject to standard charge VAT.

In some cases, if the existing service pipe (see diagram in section 3) is lead, the replacement water connection may be free of charge*. **In order to qualify for a free of charge lead replacement water connection, the following must apply:**

- The existing water service pipe from the property/highway boundary up to the Anglian Water main must be lead.
- The applicant must lay a new service pipe from the property to the highway boundary and where practicable and safe to do so, brought to the same

point where it currently enters the property's boundary.

- The new service pipe must be the same size as the existing water service pipe (where existing pipe is 15mm diameter lead pipe we will replace in 25mm plastic pipe).
- You have an active billing account with us as a domestic or retailer customer.
- The service must be replaced like-for-like in terms of number of properties it serves. If a common supply, the existing lead communication pipe can be replaced.

*Payment is required before the replacement connection can be completed. Once the work is finished and if lead is confirmed to be present between the external stop tap and our water main (communication pipe), the payment will be fully refunded.

Replacement water connection where existing connection is an independent single supply

Ownership and maintenance for water service pipes.

Single supply, the diagram on the right shows the ownership and maintenance responsibilities for the service pipes.



When a replacement water connection is carried out it is your responsibility to lay a new service pipe to replace the service pipe that you're responsible for.

The new pipe must be installed to comply with the [Water Supply \(Water Fittings\) Regulations 1999](#).

Once it has been confirmed that the new water service pipe meets these requirements, we will then replace the part of the water service pipe you're responsible for.

Disconnection of the un-used service pipe

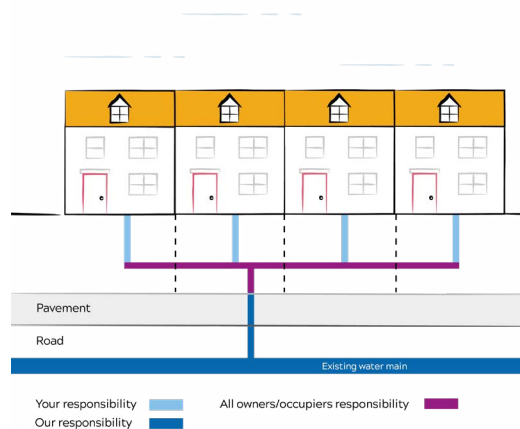
Where a single independent supply is being replaced it is our responsibility to disconnect the old water service pipe at the main.



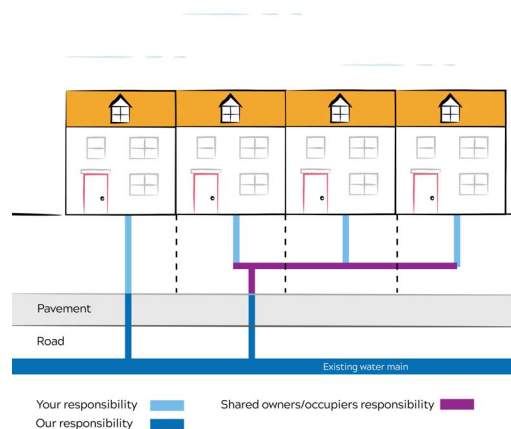
Replacement water connection where existing connection is a common shared supply

Ownership and maintenance for water service pipes.

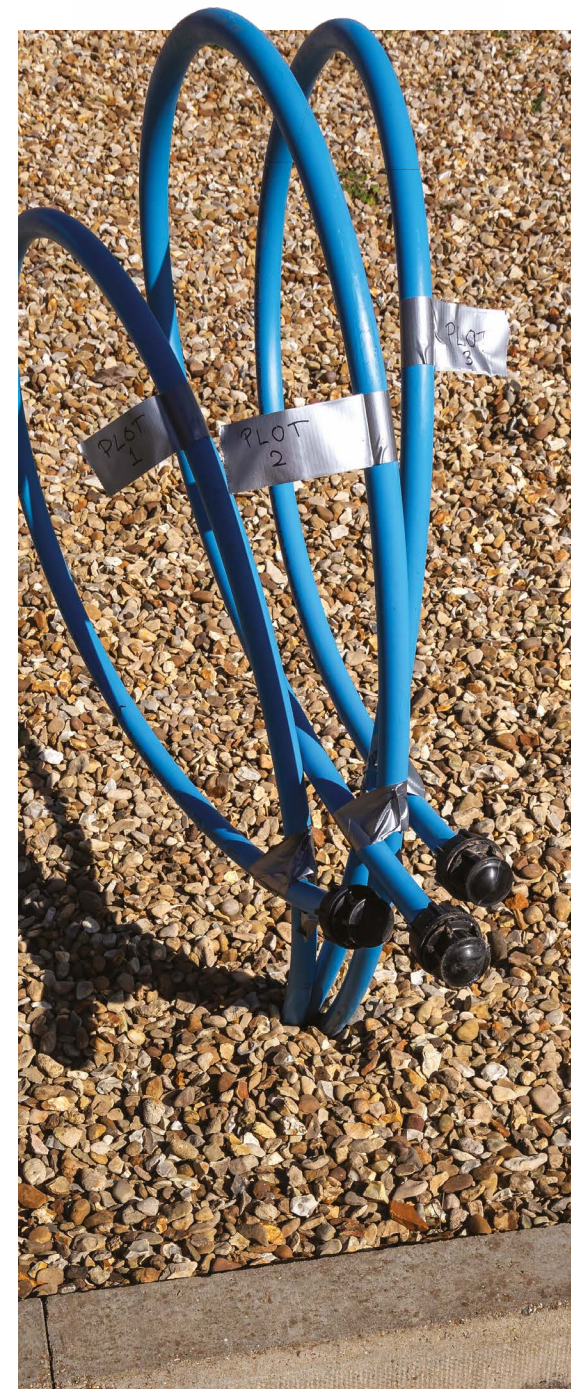
Joint common supply, the diagram below shows the ownership and maintenance responsibilities for the service pipe.



Example of a like-for-like replacement



Example of a new connection



When a replacement water connection is carried out it is your responsibility to lay a new service pipe to replace the service pipe you're responsible for.

Where a property is on a joint common supply the owner/ occupier must lay a new service pipe from the property to the highway boundary.

A like-for-like replacement

Replacing the existing shared supply keeping all properties fed from it.

This would still be an Anglian Water disconnection.

A new connection.

Removing the property from the shared supply creating an independent single supply for the property. This would be a private disconnection.

The new pipe must be installed to comply with the **Water Supply (Water Fittings) Regulations 1999**.

Once it has been confirmed that the new water service pipe meets these requirements,

we will then replace the part of the water service pipe that you are responsible for.

Disconnection of the un-used service pipe

Where the property is on a joint common supply, it is the owner/ occupiers responsibility to disconnect the old water service pipe.



Click here or scan the QR code to view our supply document.

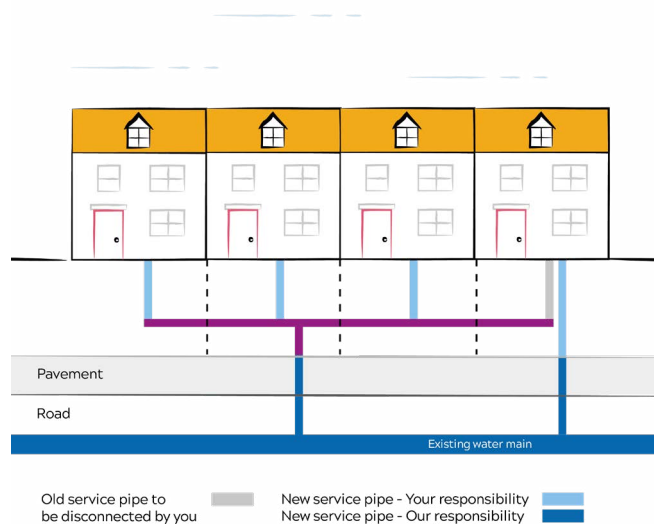
Or visit <https://www.anglianwater.co.uk/siteassets/developers/new-content/water-connections-various/aws-shared-supply-guide-sm.pdf>



The disconnection of the unused service pipe shall meet the requirement of the [Water Supply \(Water Fittings\) Regulations 1999](#) and no 'dead legs' must be left in place. Please see diagram below as an example.

Redevelopment of sites with existing supplies

If you are developing a site where a previous property has been demolished or the existing property is being redeveloped and there is an existing live water supply, it is advisable not to use the existing water supply.



- All new pipework to new and converted properties must comply with the Water Supply [Water Supply \(Water Fittings\) Regulations 1999](#) and therefore any pipework installed prior to 1999 may not be compliant.
- There can also be water quality risks if the existing pipework is lead or iron or if the pipe has been unused for more than six months.
- We would always recommend that all existing pipework is replaced with new pipework and a replacement water connection.
- In some cases the old pipework with our approval may be used following flushing, chlorination and a passed water sample.

For further information

Please contact Anglian Water if you have any further questions about replacement water connections.

Call: **03456 06 6087**, option 1

Email: connections@anglianwater.co.uk

Web: anglianwater.co.uk/developers

