

Bulk metered supplies

1. Introduction

It is Anglian Water's policy to minimise the use of bulk meters and bulk meter agreements and to maximise the use of individual metered supplies to all properties. It is also Anglian Water's policy to individually meter all properties that are separately occupied and have no shared facilities such as kitchens and bathrooms.

2. Metering agreement

Where a bulk metered supply is permitted by Anglian Water, a bulk metering agreement must be entered into by the owner of the property prior to the connection being made.

3. Internal meters

Anglian Water's metering policy is to have external meters installed, but in some cases for flats and apartments where individual external meters are not possible, Anglian Water will allow an unmeasured bulk supply and internal meters to supply the individual flats.

Please see our fact sheet '[Internal water meter arrangements for large flats and apartments](#)'.

The table below is a guide to where Anglian Water will allow bulk metered supplies.

	Separate supplies	Bulk meter
New build flats/apartments	✓	✗
Converted property to flats/apartments	✓	✗
Barn conversions and farm buildings	✓	✗
Residential caravan park	✓	✗
Holiday chalets/holiday caravan park – individually owned	✓	✗
Holiday chalets/holiday caravan park – owned by one individual/company	✗	✓
Care homes/sheltered housing – individually owned	✓	✗
Care homes/sheltered housing – owned by one individual/company	✗	✓
Student accommodation – purpose built campus student accommodation owned by college/university or management company	✗	✓
Other student accommodation	✓	✗
Commercial units of any type	✓	✗
Conversion of outbuildings to self contained unit of any type	✓	✗