

59227560 CT495 EA SB CAT 3

SAWDSM, Woodland Road, Sawston, Cambridge, CB22 3DU

Linked Jobs 59227466 59227140

Category Update

15/11/2021 14:01
26 days ago

3

This event has been finally categorised as a CAT 3 (Medium Risk)

Categorisation Completed on 15/11/2021 14:01

- Job Completed

08/07/2021 07:30

Event Completed ()

07/07/2021 18:59

General

07/07/2021 18:39
5 days ago

Passed to SOM for publish and close.

General

07/07/2021 18:38
5 days ago

EA ICS line updated to advise Sandbags removed, NH3 samples taken with result of 0 and No visual impact remains.

General

07/07/2021 18:35
5 days ago

Tankering type - None

- Job Completed

07/07/2021 17:41

Ammonia Sample

07/07/2021 17:38
5 days ago

TABLE (.sample_card_table) MAP (.sample_card_map)

Point of Entry	0.00	0.00m
Downstream 1	0.00	250.00m

Questionnaire Completed

07/07/2021 17:35
5 days ago

Business Unit	Water Recycling
Watercourse Discharge	No
Land Discharge	No
No Impact Evidence	Take a Photo
No Impact Evidence	Take a Photo
No Impact Evidence	Take a Photo
No Impact Evidence	Take a Photo

No Impact Evidence Take a Photo

JOB TYPE WR Pollution WATCHED ★ RISK Medium



██████████ - Arrived On Site (██████████)

07/07/2021 17:15

██████████ - Job Accepted (██████████)

07/07/2021 16:43

██████████ - Job Completed (██████████)

07/07/2021 15:54

██████████ - Job Assigned (██████████)

07/07/2021 15:52

★ ██████████ stopped watching this event

07/07/2021 15:42

General

07/07/2021 15:26
5 days ago

TBDP on ██████████ in Oracle bucket for today. No ETA yet

██████████ - Job Created

07/07/2021 15:22

General

07/07/2021 15:12
6 days ago

Passed for WOJT to be deployed to ██████████ for full IA as per action card.

██████████ - Job Completed (██████████)

07/07/2021 14:45

General

07/07/2021 14:20
6 days ago

Photo supplied by ██████████



General

Samples taken above and below sandbags. Both 0, water crystal clear. Sand bags removed. Photo ser

██████████ - Job Parked (██████████)

██████████ - Job Parked (██████████)

██████████ - Arrived On Site (██████████)

07/07/2021 12:27

██████████ - Arrived On Site (██████████)

07/07/2021 12:26

██████████ - Job Accepted (██████████)

07/07/2021 12:26

██████████ - Job Parked (██████████)

07/07/2021 12:01

CATEGORISATION

3 Final

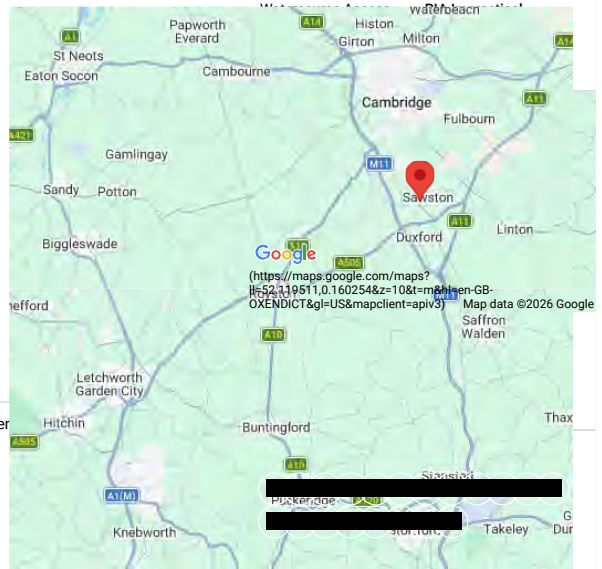
STATUS

Event Completed

INFORMED 12:47 → ARRIVED 12:40 → COMPLETED 18:59
05/07/2021 05/07/2021 07/07/2021

Show Full Timeline

Business Unit Water Recycling
Job Type Pollution
Informed By Member of Public
Point of Entry 52.1299463268
0.1683926398
Discharge Consent Yes
Asset Code SAWDSM
Asset Type Non-Infra
Asset Category Pumping Station
EA in Attendance No
EA Informed Yes
NIRS Reference 1963741
Formal Sample No
Tankering None
Storm Condition No



██████████ - Arrived On Site (██████████) 07/07/2021 12:01

██████████ - Job Accepted (██████████) 07/07/2021 12:00

█ ██████████ 07/07/2021 11:55
○ 6 days ago
General

Accepted by ██████████ and Deployed on ██████████ and ██████████ Next job

██████████ - Job Accepted (██████████) 07/07/2021 11:35

██████████ - Job Assigned (██████████) 07/07/2021 11:15

██████████ - Job Assigned (██████████) 07/07/2021 11:15

██████████ - Job Assigned (██████████) 07/07/2021 11:14

██████████ - Job Created 07/07/2021 10:55

██████████ - Job Created 07/07/2021 10:55

██████████ - Job Created 07/07/2021 10:55

█ ██████████ 07/07/2021 10:36
○ 6 days ago
General

07.07.2021 09:25:20 UK ██████████ ██████████
Unable to carry out op on my own. Access to sand bags difficult. Please rework for myself, J Webb and M Yusin (3 man team) to attend first job tomorrow morning.

█ ██████████ 07/07/2021 10:39
○ 6 days ago
Passed for WOJT to add relevant ops and liaise with IDS.

█ ██████████ 07/07/2021 10:37
○ 6 days ago
Liaised with MST Roger Acred and agreed to get this job deployed today (ASAP). Will update EA once completed.

██████████ - Job Completed 07/07/2021 09:26

██████████ - Arrived On Site (██████████) 07/07/2021 08:54

██████████ - Job Accepted (██████████) 07/07/2021 07:38

██████████ - Job Assigned (██████████) 07/07/2021 07:14

█ ██████████ 07/07/2021 07:12
○ 6 days ago
General

(M) ██████████ deployed, 1st job.

Job Resumed (██████████) 07/07/2021 01:43

★ ██████████ started watching this event 06/07/2021 22:39

Job Paused (██████████) 06/07/2021 14:55

★ ██████████ stopped watching this event 06/07/2021 14:45

██████████ - Job Created 06/07/2021 14:17

█ [redacted]
General

06/07/2021 14:14
🕒 7 days ago

Requested SOM to re-publish

★ [redacted] stopped watching this event

06/07/2021 14:13

█ [redacted]
General

06/07/2021 13:48
🕒 7 days ago

[redacted] has called back - updated her with the sample results taken today and that regarding a clean-up this is no longer necessary due to rain dilution and no rag/debris discharged. Advised the EO alarm came in at and job raised at 10:14 but that this was not the time the discharge started. Also adv that when the customer report was raised and attended we were already on site for the EO alarm. Cause of the PS failure was pumps airlocked. [redacted] wanted to know the root cause as to why the pumps became airlocked but have advised I do not have this information and will be looked at as part of the root cause analysis process. [redacted] also had a question around the snip that showed point 1 & 2 on it and have updated that point 2 is where the sandbags were located and that this was the nearest point that could be accessed. IA is to be arranged for tomorrow and removal of sandbags.

█ [redacted]
General

06/07/2021 13:17
🕒 7 days ago

Called [redacted] to give update - V/M left

█ [redacted]
General

06/07/2021 13:14
🕒 7 days ago

Spoken with [redacted] and based on the update from [redacted] there is no clean to arrange as impact has been diluted and no rag visible. will arrange further IA and removal of sandbags tomorrow.

[redacted] - Job Completed

06/07/2021 12:23

█ [redacted]
Ammonia Sample

06/07/2021 12:03
🕒 7 days ago

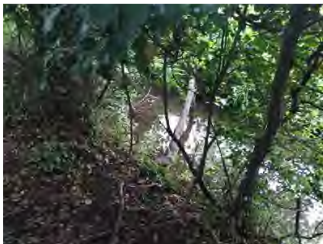
TABLE (.sample_card_table) MAP (.sample_card_map)

Point of Entry	0.50	0.00m
Downstream 1	0.00	250.00m

█ [redacted]
General

06/07/2021 12:03
🕒 7 days ago

Arrived and ammonia sampled exact spots as yesterday , point of discharge 0.5 ammonia further down stream at 250m ammonia no rag water clear see photos.



[redacted] - Job Completed [redacted]

06/07/2021 11:57

█ [redacted]
Questionnaire Completed

06/07/2021 11:48
🕒 7 days ago

Business Unit Water Recycling
Watercourse Discharge Yes, prior to arrival

Watercourse Type Drainage Ditch
Visual Impact No



Arrived On Site () 06/07/2021 11:38

General 06/07/2021 11:10
7 days ago

Called () and left V/M, message received adv he will give me a call back

Job Accepted () 06/07/2021 11:05

General 06/07/2021 10:53
7 days ago

Linked Job - 59227140
EO Alarm job

General 06/07/2021 10:25
7 days ago

() from EA () called for an update. Have advised sandbags were in situ yesterday evening, and have a call at 11 to confirm the clean-up plan of which I will update her further. () requested the time we were made aware and if an alarm came through - adv cust report at 11:47 but do not currently have information regarding any alarm that was activated. Confirmed there was a PS failure that was fixed but do not have the root cause as to why this failed available to me. Have also advised I will get this published on the portal as Anna has been unable to review the photographs this morning.

General 06/07/2021 10:01
7 days ago

Deployed to () 2nd job () shift starts at 10:15am). ETA per Oracle 11:45am

Job Assigned () 06/07/2021 08:22

★ () started watching this event 06/07/2021 07:43

Job Resumed () 06/07/2021 01:27

Job Completed 05/07/2021 21:41

Job Paused () 05/07/2021 21:09

General 05/07/2021 21:08
7 days ago

EA ICS updated on sandbag deployment and further IA tomorrow.

General 05/07/2021 21:03
7 days ago

IA has been added for tomorrow

Job Created 05/07/2021 21:03

General 05/07/2021 21:02
7 days ago

PCCT asked to add an op for an IA tomorrow AM.

General

05/07/2021 20:57
7 days ago

Ive spoken to [REDACTED] who has confirmed sandbags in place blocking the pipe where the field crossing is. [REDACTED] has identified a track where it is possible to get a tractor trailer down for tankering but there is a locked gate and landowner permission to be sought. [REDACTED] and [REDACTED] are now leaving site.



General

05/07/2021 20:15
7 days ago

Ive spoken to [REDACTED] who has confirmed he is at the marked location as per the snip from [REDACTED]. Unfortunately this area is overgrown with steep sides and ditch is approximately 2-3 meters deep. Photo shows the location. [REDACTED] and [REDACTED] are looking to see if the U/S is slightly more accessible for sandbags to be deployed.



- Arrived On Site ([REDACTED])

05/07/2021 18:43

- Job Accepted ([REDACTED])

05/07/2021 18:07

General

05/07/2021 18:07
7 days ago

IDS [REDACTED] confirms that no WR network resource is available. Spoken to [REDACTED] who is looking at collecting the 4x4 from Cambridge works to use in moving the sandbags to the deployment site.

- Job Assigned ([REDACTED])

05/07/2021 18:03

RS

General

05/07/2021 18:01
7 days ago

IDS [REDACTED] confirms this will be deployed to [REDACTED] as second man.

RS

General

05/07/2021 17:58
7 days ago

M&E IDS [REDACTED] asked to deploy this job to [REDACTED] to aid [REDACTED] moving sandbags. WR Networks IDS [REDACTED] asked if we have an FT to join them as there are 30 sandbags to move and this would reduce the manual handling.

General

05/07/2021 17:43
7 days ago

Ive spoken to [REDACTED] and he reports IMR have left site leaving the sandbags in front of the PS gate. Due to H&S [REDACTED] cannot deploy these on his own, as such I will get [REDACTED] who is with [REDACTED] currently, deployed to site and will try to source CT to go as well and help.

General

05/07/2021 17:36
7 days ago

Ive spoken to [REDACTED] IMR have been to site and delivered the sandbags. [REDACTED] spoke to op [REDACTED] who was unaware of the job. I will speak to [REDACTED] how to ensure sandbags are deployed tonight.

██████████ - Job Completed 05/07/2021 16:43

██████████
General 05/07/2021 16:28
🕒 7 days ago

Clancy confirm they are currently on route

██████████
General 05/07/2021 16:20
🕒 7 days ago

Email sent to ██████████ with Snip and instructions of how and where to access the point we have identified for sand bags to be placed. there is no access Upstream of this point to sandbag.

██████████
General 05/07/2021 16:08
🕒 7 days ago

op raised for M&E to assist Clancy in standby with hay bales- deployed to ██████████ 07802857313- next job but no ETA due to his current job overrunning

██████████ - Job Assigned 05/07/2021 16:06

██████████ - Job Assigned (██████████) 05/07/2021 16:06

██████████
General 05/07/2021 16:02
🕒 7 days ago

Having spoken with ██████████ The plan moving forwards is to place hay bales at point number 2 in the below snip. This can be accessed by driving past SAWSST and depending on the condition of the field at the end of the lane, drive or walk to point 2 and place the haybales to dam off the ditch.

Whatthreewords for the end of the lane is Recruiter.transit.narrow and the Whatthreewords for point 2 is Easily.gently.passively. ██████████ will then plan the clean up tomorrow morning with ██████████ as this will involve using a tanker at point 1 in the below snip feeding hose through a customers garden to the outfall. I am waiting for confirmation of which Tech will be meeting Clancy on site to assist with placing the hay bales but will find this out and send the below snip for their use.



██████████
General 05/07/2021 16:02
🕒 7 days ago

The access road to the field is also highlighted in red in the snip.

★ ██████████ started watching this event 05/07/2021 15:05

██████████ - Arrived On Site (██████████) 05/07/2021 14:56

██████████
General 05/07/2021 14:56
🕒 8 days ago

Linked Job - 59227466

██████████ - Job Accepted (██████████) 05/07/2021 14:55

██████████
General 05/07/2021 14:55
🕒 8 days ago

Spoke to ██████████ from Clancy who advises they only have sandbags. i have left a VM with ██████████ for a call back regarding hay bales.

██████████
General 05/07/2021 14:52
🕒 8 days ago

██████ advises he is unable to find any hay bales, i am contacting Clancy as per ████████ to arrange hay bales. ████████ from M&E has a job to assist with hay bales.

██████ - Job Completed 05/07/2021 14:29

██████ ████████
General 05/07/2021 14:09
🕒 8 days ago

op raised for M&E to assist collection- fts are already on site- deployed to ████████

██████ ████████
General 05/07/2021 14:08
🕒 8 days ago

EA ICS line updated to advise of PS failure this morning resulting in discharge of 250m of grey water to the ditch. We are currently resourcing hay bales to be put in place and will update ICS line again later.

██████ - Job Assigned 05/07/2021 14:08

██████ - Job Assigned (██████) 05/07/2021 14:08

██████ ████████
General 05/07/2021 14:07
🕒 8 days ago

WOJT to raise job for one of the M&E techs to stay on site and assist in placing hay bales.

██████ ████████
General 05/07/2021 14:06
🕒 8 days ago

Asset information is updated.

██████ ████████
General 05/07/2021 14:05
🕒 8 days ago

Point of Impact is updated.

██████ ████████
General 05/07/2021 14:04
🕒 8 days ago

Storm condition - No

██████ ████████
General 05/07/2021 14:04
🕒 8 days ago

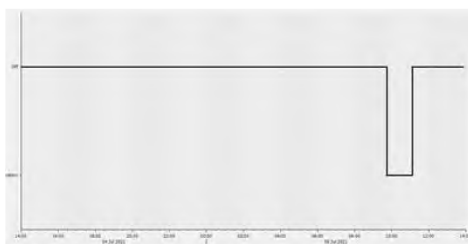
WRN FLM ████████ aware.

██████ ████████
General 05/07/2021 13:57
🕒 8 days ago

NIRS reference is 1963741.

██████ ████████
General 05/07/2021 13:57
🕒 8 days ago

IRIS shows EO in operation from 09:30 till 11:00



██████ ████████
General 05/07/2021 13:46
🕒 8 days ago

Discharge consent - Yes
 Storm No
 Mechanical Breakdown Yes
 Electrical Breakdown Yes
 Burst Rising Mains No
 Sewer Blocked Downstream No

General 05/07/2021 13:45
 8 days ago

Access to Water for PIA - No

General 05/07/2021 13:45
 8 days ago

is going to Sawston WRC to locate hay bales. he also advises 500m was a estimate, he has now measured the distance using maps and states it is 250m of grey impact.not 500m

Ammonia Sample 05/07/2021 13:41
 8 days ago

TABLE (.sample_card_table) MAP (.sample_card_map)

Point of Entry	10.00	0.00m
Downstream 1	10.00	250.00m

- ★ started watching this event 05/07/2021 13:25
- ★ started watching this event 05/07/2021 13:25
- ★ stopped watching this event 05/07/2021 13:21
- ★ started watching this event 05/07/2021 13:15
- ★ stopped watching this event 05/07/2021 13:11

General 05/07/2021 13:10
 8 days ago

VM left with Requesting call back.

General 05/07/2021 13:08
 8 days ago

Arrived and found ps sawdsm . Had failed overnight m and e on site and had fixed the ps by 11am

General 05/07/2021 13:06
 8 days ago

Ammonia Sample
 Unable to access ditch

Questionnaire Completed 05/07/2021 13:05
 8 days ago

Business Unit	Water Recycling
Watercourse Discharge	No
Land Discharge	Yes, prior to arrival
Visual Impact	Yes
Grey Water	Yes
Impact Size (meters)	500

Odour None
Impact on Wildlife No, Can't see any
Public Place None
Public Interest None



Inspection Completed ([redacted])

05/07/2021 13:05

[redacted]
Category Update

05/07/2021 13:05
8 days ago

3

This event has been initially categorised as a CAT 3 (Medium Risk)

Categorisation Completed on 05/07/2021 13:05

[redacted]
General

05/07/2021 12:55
8 days ago

Site Overview



Inspection Started ([redacted])

05/07/2021 12:55

Arrived On Site ([redacted])

05/07/2021 12:40

Arrived On Site

05/07/2021 12:40

Job Accepted ([redacted])

05/07/2021 12:39

Job Accepted

05/07/2021 12:39

★ [redacted] started watching this event

05/07/2021 12:37

[redacted]
General

05/07/2021 12:27
8 days ago

IRIS - SAWDSM shows site healthy & GNET mapping showing the overflow into the ditch that runs behind the properties on Woodland Road



[redacted]
General

05/07/2021 12:21
8 days ago

MagicMap shows that the area is not in any SPZs or SSSIs.



■ [Redacted]
General

05/07/2021 12:12
🕒 8 days ago

SOM and OCM aware. of potential fish kill.

★ [Redacted] started watching this event

05/07/2021 12:11

■ [Redacted]
General

05/07/2021 12:11
🕒 8 days ago

Risk updated to High

■ [Redacted]
General

05/07/2021 12:11
🕒 8 days ago

HIGH

This job has been risk assessed as high, please add the Risk Assessed High group tag to the PCC card, then ammend the PCC priority to high (if not already).

■ [Redacted]
General

05/07/2021 12:10
🕒 8 days ago

spoke to [Redacted] and he is on route now- eta 25mins

■ [Redacted]
General

05/07/2021 12:09
🕒 8 days ago

Phoned customer and confirmed report of dead fish in WC.

★ [Redacted] started watching this event

05/07/2021 12:05

■ [Redacted]
General

05/07/2021 12:04
🕒 8 days ago

Point of Impact is updated.

■ [Redacted]
General

05/07/2021 12:04
🕒 8 days ago

Informed By updated to Member of Public

★ [Redacted] started watching this event

05/07/2021 12:04

■ [Redacted]
General

05/07/2021 11:58
🕒 8 days ago

deployed to [Redacted] eta on oracle 2pm

Job Assigned

05/07/2021 11:57

[Redacted] - Job Assigned ([Redacted])

05/07/2021 11:57

■ [Redacted]
General

05/07/2021 11:55
🕒 8 days ago

updated the text in operation ' on the pcc app' and added long text asking ft to update the pcc app with text and photos

SU **System User**
General

05/07/2021 11:47
8 days ago

05.07.2021 11:47:20 UK [REDACTED] Person to Contact: [REDACTED] Mobile: [REDACTED] Phone: Not Provided Email: Not Provided Location Details: Easting: 548535 Northing: 250147 OS Reference: TL485501 PROBLEM LOCATION DESCRIPTION - OVERFLOW PIPE FLOODED THE DITCH TO REAR OF [REDACTED] WITH SEWAGE WHICH HAS STREAM IN ACTION REQ'D- FLOODING - From : Other. Liquid : Running into a River, Stream or Ditch. Dead Fish/Wildlive : Yes. Access : Yes. Additional : F IELD TO REAR OF [REDACTED] WHERE OVERFLOW PIPES FROM OUR WORKS GO INTO DITCH . Late Visit/Call : No. Latest Time : 2000.

Created (System User)

05/07/2021 11:47



Weather

Woodland Road, Sawston, Cambridge, CB22 3DU
05/07/2021 11:47



17°
09:00



18°
10:00



19°
11:00



20°
12:00



21°
13:00



Scheduling

Reported On 05/07/2021 11:47
Assigned to [REDACTED]



Job Description
Investigate Possible Pollution



Work Order No
59227560



SLA
A