

[REDACTED]

From: [REDACTED]
Sent: 09 March 2026 14:00
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about odour complaints, which we received on 17 February 2026. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. Odour complaints about the pumping station DSPPSP, Desborough in the last 5 years.

EIR Response: Provision of Requested Information

Item 1 is not held by Anglian Water.

I have carried out a search of our complaints system and there has been no complaints about odour for pumping station DSPPSP or for the surrounding area in the last 5 years.

IMPORTANT: The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing, and for the purposes of news reporting. Any other re-use (for example, commercial publication) would require the permission of the copyright holder. It is important that this data is not published for security reasons.

If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

Anglian Water Services Limited

Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire PE29 6XU

Email EIR@anglianwater.co.uk

