

[Redacted]

From: EIR
Sent: 17 March 2026 12:32
To: [Redacted]
Subject: [Redacted]

Dear Requester

Thank you for your request for information about Marshchapel sewage station, which we received on 8 March 2026. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. Information about the overflow activation at Marshchapel

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and has been provided below.

Spill data for January 2026 is available on our website [Monthly EDM Publication](#). The data for February will be available by the end of March 2026.

The data is still to be quality assured and is subject to change. The data for January and February 2026 is below.

UniqueID	Shortcode	PermitSiteName	Spills
AnW0938	NCOTST	NORTH COTES STW	53
Total			53

The site has had some operational issues for the first couple of months of this year, where a power cut triggered an flow-to-storm activation, which caused on site tanks to fill.

There has been on site issues with pumps and the balance tank which has required the booking of a Jetter to clean the balance tank, this is now complete.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

Anglian Water Services Limited

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