

[REDACTED]

From: EIR
Sent: 20 April 2026 11:34
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about social value, which we received on 17 April 2026. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. The name of the person responsible for managing social value
2. Does Anglian Water / Hartlepool Water use a social value platform, which platform and when does the contract come to an end.

EIR Response: Refusal of Requested Information

Item 1 is held by Anglian Water, and is not provided as an exception to disclosure has been applied.

The exception applied is: regulation 12(3) and regulation 13 of the EIR, the information is the personal data of a person other than the applicant.

The information relating to names of Anglian Water staff involved in managing is exempt from disclosure under Regulation 12(3) and Regulation 13(1) of the Environmental Information Regulations 2004. The latter states:

‘To the extent that the information requested includes personal data of which the applicant is not the data subject and as respects which either the first or second condition below is satisfied, a public authority shall not disclose the personal data’.

The ‘first condition’ referred to above is further explained in Regulation 13(2)(a):

‘...in a case where the information falls within any of paragraphs (a) to (d) of the definition of ‘data’ in the Data Protection Act 2018, that the disclosure of the information to a member of the public otherwise than under these Regulations would contravene any of the data protection principles...’.

It is the view of Anglian Water that the information requested is personal information and its disclosure would contravene the first data protection principle of the Data Protection Act 2018.

Item 2 is partially considered not to fall within the definition of ‘environmental information’ under EIR and so is not disclosed.

Anglian Water / Hartlepool water does use a social value platform called the Social Value Portal

Please note that in EIR responses, wherever possible we try to assist you with also including a response to your request.

Our community investment report is available on our website <https://www.anglianwater.co.uk/siteassets/household/about-us/our-reports/community-investment-report-2025.pdf>

IMPORTANT: The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing, and for the purposes of news reporting. Any other re-use (for example, commercial publication) would require the permission of the copyright holder. It is important that this data is not published for security reasons.

If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

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