

[REDACTED]

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**From:** EIR  
**Sent:** 17 April 2026 10:21  
**To:** [REDACTED]  
**Subject:** [REDACTED]

Dear Requester

Thank you for your request for information about storm overflows, which we received on 30 March 2026. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

- 1.How much sewage in litres has been discharged at Swaton and Billingborough

### **EIR Response: Provision of Requested Information**

**Item 1** is not held by Anglian Water.

Our EDM monitors are designed to measure duration with accurate time stamps rather than volume.

Storm overflows act as a safety valve in the sewer network. When heavy or prolonged rainfall or snowmelt causes the system to reach capacity, they release excess diluted water to nearby watercourses to prevent sewage backing up into homes, businesses and streets. Because they mainly operate during wet weather, the released water is highly diluted—around 95% is rainwater rather than raw sewage. Each overflow is permitted and regulated by the Environment Agency (EA), which sets strict conditions for when and how they operate.

We publish unverified Storm Overflow information on our website and the National Storm Overflow Hub:

[What we're doing to improve your local rivers & coastline](#)  
[The National Storm Overflow Hub | Stream - Portal](#)

End of month map publication summaries are here:

[Monthly EDM Publication](#)

The data displayed on the Hub is near real-time data. This means that the data shown has been published within an hour of the discharge occurring. This data may look different to the Water Company verified regulatory EDM annual returns and other regulatory data which are submitted to the Environment Agency, as the totals in that document have been translated into the Agency's '12/24h spill' count methodology, as well as the fact that near real-time data displays EDM activations, and not verified discharges. For more information on the 12/24h methodology, please click [here](#), or for the published regulatory EDM Annual Returns, please click [here](#)

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) or write to:

General Counsel, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) .

Yours sincerely

**EIR Team**

**Anglian Water Services Limited**

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