

[REDACTED]

From: EIR
Sent: 04 April 2025 09:35
To: [REDACTED]
Subject: [REDACTED]
Attachments: 3396 2012 PWSZ Ca Mg data.xlsx; 3396 Water hardness results by PWSZ 2012.xls;
3396 Water hardness A4 map 2012.pdf

Dear requester

Provision of requested information

Thank you for your request for information about water hardness in the Anglian Water region, which we received on 11 March 2025. Your request has been considered under the Environmental Information Regulations 2004.

- A list of typical (e.g. annual average) total hardness expressed in mg/l Calcium Carbonate, for each of the named water supply zones in your network. Please could this be provided for the year 2012, or if you do not hold this information for that year then please could these values be provided for the earliest year that you do hold?

A datasheet of the results as requested can be seen in the attached "Water hardness results by PWSZ 2012".

- For the same year, could you also provide typical/average values for calcium and magnesium concentrations for the same list of water supply zones?

A datasheet of the results as requested can be seen in the attached "2012 PWSZ Ca Mg data".

- A list of outer postcodes that are supplied by each Water Supply Zone within your region (I appreciate several WSZs may supply each outer postcode and so there will be overlap/duplicates).

Anglian Water does not have a list of the postcodes as requested, however, in the attached 'Water hardness results by PWSZ 2012' there is a tab listing the parishes by PWSZ which I hope helps. I have also attached a 2012 map of water hardness.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact me.

Yours sincerely

EIR Team

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