

[REDACTED]

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**From:** EIR  
**Sent:** 10 June 2025 09:42  
**To:** [REDACTED]  
**Subject:** [REDACTED]

Dear requester

### Provision of requested information

Thank you for your request for information about what areas were affected by the Regulation 31 breach in 2021, which we received on 25 May 2025. Your request has been considered under the Environmental Information Regulations 2004.

The prosecution was for a Regulation 31 breach which is for using the wrong materials and not for unsafe water. Protecting the water supply of our customers could not be more fundamental to our business, this is reflected in the fact we have not had a drinking water prosecution in over 20 years. Despite the breach, there was no evidence of any contamination of the water supply and the judge agreed based on independent expert reports that the risk to customers was very low. This view was supported by DWI-appointed experts, UKHSA. We continue to work with our regulator to ensure best practice is followed at all times.

In terms of the geography, it was the following sites.

- Hannington Reservoirs 1A and 1B - Brixworth supply zone
- Pitsford Storage tank – Northampton North supply zone
- Kedington contact and storage tanks – Haverhill supply zone
- Diddington reservoir – Huntingdon south supply zone

You can find out what supply zone you live in on our website [Monitoring drinking water quality](#) and using our postcode search.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact me.

Yours sincerely

**EIR Team**

**Anglian Water Services Limited**

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