

From: EIR
Sent: 08 July 2025 13:47
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about Chelmsford Water Recycling Works, which we received on 10 June 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. If Chelmsford Water Recycling Works is kept up to date
2. How many odour complaints have been received about Colchester Water Recycling Works

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and has been provided below.

The site is regularly maintained and all issues addressed.

Recently we have fitted RAS screws and Inlet screws repaired due to failure and now completing preventative maintenance on others.

A filter bed has recently been repaired with plans to complete 7 more.

Further to this there is work being completed around Industrial Emissions Directive which will see improvements made to bunding and site drainage

Item 2 is held by Anglian Water and has been provided below.

There has been one report of odour in 2014

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk.

Yours sincerely

EIR Team

Anglian Water Services Limited

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