

[REDACTED]

From: EIR
Sent: 22 August 2025 10:08
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about activity at our pumping station at Bridle Lane, Carlton Le Moorland, which we received on 3 August 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. What was the issue at the pumping station at Bridle Lane, Carlton Le Moorland the week commencing 28 July 2025
2. What has been done to resolve the problem

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and has been provided below.

An alarm from our telemetry alerted there was a possible blockage upstream of the pumping station as the pumps run times had dropped. This was found to be due to a blockage that was unfortunately also discharging into a drainage ditch. The Environment Agency was informed.

Item 2 is held by Anglian Water and has been provided below.

On 30 July 2025 a blockage was cleared from the sewer. Approximately 10kg of tarmac aggregate was removed from the network. Hay bales were used to prevent the flow from the ditch into the stream and tankers were used to clean the drainage ditch. The Environment Agency were updated regularly with information.

IMPORTANT: The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing, and for the purposes of news reporting. Any other re-use (for example, commercial publication) would require the permission of the copyright holder. It is important that this data is not published for security reasons.

If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

Anglian Water Services Limited

Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire PE29 6XU

Email EIR@anglianwater.co.uk