

[REDACTED]

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**From:** EIR  
**Sent:** 07 October 2025 11:48  
**To:** [REDACTED]  
**Subject:** [REDACTED]

Dear Requester

Thank you for your request for information about Great Wakering, which we received on 6 August 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. What is the current capacity of the sewer network in Great Wakering and can it accommodate additional properties
2. What was the cause of the incident at Great Wakering Common
3. Are there any plans to upgrade the Southend Wastewater Treatment Centre and sewage network
4. How will Anglian Water deal with the new connections to the network
5. How is Anglian Water addressing the concerns raised in the South Essex Surface Water Management Plan

On 11 August we requested clarity on point 2 of your request. We have not received a reply. We are providing information on the questions we can answer and will close your request.

#### **EIR Response: Provision of Requested Information**

**Item 1** is held by Anglian Water and has been provided below.

Southend Water Recycling Centre which takes the sewage from Great Wakering currently has approximately 20-25% 'headroom' with regards to biological capacity. This equates to roughly 12,500 homes.

**Item 2** Anglian Water requested clarity on this point on 11 August 2025.

**Item 3** is held by Anglian Water, and has been provided below.

Anglian Water has just completed an approximately £8million upgrade of the sludge handling facilities at Southend Water Recycling Centre. This was to bring it up to a more 'modern' standard and provide operational resilience rather than to deal with growth. There are no proposed works to deal with growth at the Water Recycling Centre as there is adequate capacity. We are proposing to spend approximately £90million in the Southend Catchment over the next 5 years, but the scope of this is yet to be confirmed. We do not anticipate this to be influenced by the proposed housing development.

**Item 4** is held by Anglian Water, and has been provided below.

Anglian Water have routine maintenance programmes in place for all our assets, any new connection or assets would be incorporated into this. Any handover of 3<sup>rd</sup> party assets (e.g. a developer pumping station) is subject to strict handover criteria and minimum asset standards.

**Item 5** is held by Anglian Water and has been provided below.

We have conducted a search of our system can find 5 reports of flooding in Little Watering Road in the past 11 years. There was no reports of flooding to Anglian Water on Church Road and Kimberley Road.

Of the 5 reports, 3 were due to blockages and 2 were due to our pumping station being overwhelmed during wet weather.

Personal data and non-environmental information have been redacted from the information provided.

Please note that in EIR responses, wherever possible we try to assist you with issues raised that do not fall under Anglian Water's remit.

The potable water in the area of Great Wakering is supplied by Essex and Suffolk Water. You can request information from them by:

- Completing an [online form \(opens new window\)](#).
- Emailing [EIR@nwl.co.uk](mailto:EIR@nwl.co.uk)
- Calling their customer care team on **0345 733 5566**
- Writing to them at Information Access Team, Legal Department, Northumbria House, Abbey Road, Pity Me, Durham, DH1 5FJ

Maintenance of drainage ditches is the responsibility of the local council. Information can be requested from them at

Your Right to Know Essex County Council

Market Road County Hall

Chelmsford

CM1 1QH

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) .

Yours sincerely

**EIR Team**

**Anglian Water Services Limited**

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