

[REDACTED]

From: EIR
Sent: 09 September 2025 09:57
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about sewage at sites in Norfolk, which we received on 17 August 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. If Anglian Water has looked into diverting sewer flows to other Water Recycling Centres to improve capacity at sites that are at or near capacity
2. The amount of money that will be spent on the Norfolk Catchment from the £62.8 million enforcement package and where are the 8 areas

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and has been provided below.

When looking at a risk and possible solutions to resolve that risk, we do consider pump-away or partial pump-away solutions. These schemes are very unique, so are individually costed. This can also be very costly. This is due to a wide variety of factors, including (but not limited to): flow to be transferred, location, topography, ground conditions and existing major infrastructure that needs to be crossed.

Item 2 is not held by Anglian Water.

Where the enforcement package is to be delivered is still in consultation. More information can be found on our website [Anglian Water offers to pay £62.8m enforcement package following Ofwat wastewater investigation](#)

IMPORTANT: The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing, and for the purposes of news reporting. Any other re-use (for example, commercial publication) would require the permission of the copyright holder. It is important that this data is not published for security reasons.

If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk.

Yours sincerely

EIR Team

Anglian Water Services Limited

Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire PE29 6XU

Email EIR@anglianwater.co.uk