

[REDACTED]

From: EIR
Sent: 11 September 2025 10:18
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about waste water management, which we received on 18 August 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. Number of internal and external flooding incidents
2. Pollution incidents by Environment Agency category
3. Percentage of sewage treatment works compliant with Environment Agency permits
4. Number of blockages per KM of sewers

EIR Response: Provision of Requested Information

Item 1 to 4 are reasonably accessible.

The information requested is available in our Annual Performance Reports and are available on our website [Financial & Regulatory](#)

IMPORTANT: The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing, and for the purposes of news reporting. Any other re-use (for example, commercial publication) would require the permission of the copyright holder. It is important that this data is not published for security reasons.

If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

Anglian Water Services Limited

Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire PE29 6XU

Email EIR@anglianwater.co.uk