

[REDACTED]

From: EIR
Sent: 29 September 2025 11:22
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about processing of septic waste, which we received on 4 September 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. what percentage of septic waste processed by Anglian Water is recycled

EIR Response: Provision of Requested Information

Item 1 is not held by Anglian Water but a commentary has been provided below.

Septic waste is screened and only the screenings are sent to landfill. All other components (grit, sludge and effluent) are recycled.

To provide further context, the total percentage of waste sent to landfill from all waste streams entering the three sites at Thetford, Fordham All Saints and Whitlinham during the previous quarter was 0.45%, meaning 99.55% of all waste was recycled.

These figures are based on the total tonnage of screening relative to the incoming waste streams. We do not hold specific data for septic waste alone.

That said, septic waste typically contains less rag, as people who live in properties with septic tanks are generally more careful about what goes down their systems. For this reason, the percentage of septic waste going to landfill is likely to be even lower than the figure listed above.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk.

Yours sincerely

EIR Team

Anglian Water Services Limited

Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire PE29 6XU

Email EIR@anglianwater.co.uk