

From: EIR
Sent: 06 November 2025 10:20
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about capacity and roadworks in Mattishall, which we received on 14 October 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. what investment plans do Anglian Water currently have in Mattishall
2. Is Anglian Water in a position to manage more residential capacity

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and has been provided below.

SCHEME_NAME	OBLIGATION_DATE	WATER / WATER RECYCLING	PROG_AREA	DRIVER	DESCRIPTION
MATTISHALL STW	31/12/2026	WATER RECYCLING	Monitoring - Water R	U_MON3	U_MON3a - MCERTS certification of an AMP7 U_MON3 driver output overfl
MATTISHALL STW	31/12/2026	WATER RECYCLING	Monitoring - Water R	U_MON4	PR24 U_MON4 from U_INV2 investigation (U_MON4c)
MATTISHALL STW	31/03/2030	WATER RECYCLING	Nutrients and Sanita	HD_IMP_NN	P removal technology at MATTISHALL STW to achieve technically feasible t
MATTISHALL STW	31/03/2030	WATER RECYCLING	Nutrients and Sanita	HD_IMP_NN	N removal technology at MATTISHALL STW to contribute to achieve technic
MATTISHALL STW	30/04/2027	WATER RECYCLING	Overflows Investigati	EnvAct_INV4	

Item 2 is held by Anglian Water and has been provided below.

When consulted on planning applications for new developments, Anglian Water conduct capacity assessments on our network in order to establish any risk proposed development may have on our assets, our existing customers, and the environment.

These capacity assessments are required to be done on a site-by-site basis, as the impact of new development will depend on the exact nature of the proposed development, and the proposed connection point into our network. Factors such as the sites use and scale can also determine whether the network can accommodate a site.

We undertake capacity assessments on the receiving foul network, which includes sewers, rising mains, pumping stations and associated infrastructure which takes flows from developments to the receiving Water Recycling Centre.

When pollution risk, constraints, or risk to the public network are identified, Anglian Water will object, or request appropriate conditions be applied by the deciding Local Planning Authority.

The receiving Mattishall Water Recycling Centre does have capacity to accommodate growth, subject to site-by-site capacity checks, as outlined in our previous response.

Please note that in EIR responses, wherever possible we try to assist you with also including a response to wider queries raised in connection with this matter. To follow is a response to your Anglian Water query 'Of particular concern to the Parish Council was the extremely large number of incidents in Mattishall responded to by Anglian Water over the past four and a half years. In this period alone there were 96 interventions resulting in 154 road closure days, 49 days of highway signalling and 117 days requiring some highway incursions.'

Looking at the jobs raised for Mattishall in the last five years the reasons for the works is listed below.

Reason for closure	number
Water main repair	38
Stop tap replacement	31
Meter exchange	19
New connections	15
Disconnection	3
Fire hydrant repair	3
Sluice valve repair	1
A47 scheme mains diversion	1
Renew water main	1
Misc water	3
Repair of manhole in carriageway	7
Jetting	3
Repair to rising main	1
Collapsed sewer repair	1

As you can see from the list most of the jobs were on water mains and not sewers, which your original request focussed on.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

Anglian Water Services Limited

Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire PE29 6XU

Email EIR@anglianwater.co.uk