

[REDACTED]

From: EIR
Sent: 07 November 2025 11:11
To: [REDACTED]
Subject: [REDACTED]
Attachments: [REDACTED].xlsx; Enforcement History.pdf

Dear Requester

Thank you for your request for information about asset failures and pollutions, which we received on 15 October 2025, and which falls under the Environmental Information Regulations 2004.

You requested:

1. assessments of sewer risks and maintenance records
2. pollution incident data and correlations with weather
3. Investment in asset health over the past 5 years
4. Impact assessments on ecosystems from overloads
5. Enforcement history and compliance with permits

EIR Response: Partial Provision of Requested Information and Invitation to clarify request

Please find attachment:

- [REDACTED].xlsx
- Enforcement History.pdf

Item 1 request to clarify

Due to the extensive amount of data requested, I need to ask you to reduce the scope of your request. Regulation 12(4)(b) says that a public authority may refuse to comply with a request if the request for information is 'manifestly unreasonable'.

Regulation 9 Assistance

We want to be as open as possible in answering requests, and to help people obtain the information they are looking for. We offer the following assistance

We can provide data at an aggregate high level for a period of 1 year.

Item 2 is held by Anglian Water and has been provided as an attachment.

Please see attached [REDACTED].xlsx. Please note that all personal information has been redacted with XXX

Item 3 is held by Anglian Water, and is reasonably accessible

Information on capital maintenance investment is disclosed in the Annual Performance Report in tables 4J and 4K, and is available on our website. <https://www.anglianwater.co.uk/corporate/plans-and-reports/reports-search>

Table 4K - Base expenditure analysis for the 12 months ended 31 March 2025 - wastewater network + and bioresources

Line description	Units	Expenditure in report year								Total
		Wastewater network+					Bioresources			
		Foul	Surface water drainage	Highway drainage	Sewage treatment and disposal	Sludge liquor treatment	Sludge Transport	Sludge Treatment	Sludge Disposal	
Operating expenditure										
1 Power	£m	36,799	4,857	2,408	48,137	2,088	0,000	-1,703	0,000	72,546
2 Income treated as negative expenditure	£m	0,071	0,020	0,010	-1,044	-	-	-9,206	-2,319	-12,468
3 Bulk Supply/Bulk discharge	£m	-	-	-	-	-	-	-	-	-
4 Renewals expensed in year (infrastructure)	£m	13,211	3,829	1,898	0,008	0,000	0,002	0,002	0,001	18,951
5 Renewals expensed in year (non-infrastructure)	£m	-	-	-	-	-	-	-	-	-
6 Other operating expenditure	£m	42,785	13,498	6,249	86,374	4,095	36,983	49,161	17,052	256,196
7 Local authority and Cumulo rates	£m	0,047	0,019	0,014	28,095	1,084	0,106	4,441	0,122	33,929
Service Charges										
8 Canal & River Trust abstraction charges/ discharge consents	£m	0,110	0,032	0,016	-	-	-	-	-	0,158
9 EA / NRW abstraction charges/ discharge consents	£m	2,415	0,700	0,347	10,578	0,118	-	0,186	-	14,344
10 Other abstraction charges/ discharge consents	£m	-	-	-	-	-	-	-	-	-
Location specific costs & obligations										
11 Costs associated with Traffic Management Act	£m	0,050	-	-	-	-	-	-	-	0,050
12 Costs associated with lane rental schemes	£m	-	-	-	-	-	-	-	-	-
13 Costs associated with Industrial emissions directive	£m	-	-	-	-	-	-	-	-	-
14 Total base operating expenditure	£m	75,448	22,955	10,943	172,148	7,385	37,091	42,881	14,856	383,707
Capital expenditure										
15 Maintaining the long term capability of the assets - infra	£m	46,134	13,373	6,629	0,041	-	-	-	-	66,177
16 Maintaining the long term capability of the assets - non-infra	£m	21,895	6,346	3,146	125,634	-	2,127	33,485	0,596	193,229
17 Total base capital expenditure	£m	68,029	19,719	9,775	125,675	-	2,127	33,485	0,596	259,406

Item 4 is not held by Anglian Water

The duty to make information available to you under EIR Regulation 5(1) does not arise because in accordance with EIR Regulation 3(2) we do not hold the information you have requested.

We have complied with our duty under EIR Regulation 10 by providing you with contact information for the public authority that we believe do hold it, namely the Environment Agency:

Environment Agency

Freedom of Information (FOI) and Environmental Information Regulations (EIR) requests
 PO Box 544
 Rotherham
 S60 1BY
 Email enquiries@environment-agency.gov.uk
 Main switchboard 03708 506 506

EIR Regulation 12(4)(a) also applies – we do not hold the information that you have requested.

Item 5 is held by Anglian Water and has been provided as an attachment.
Please see attached Enforcement History.pdf

Once you provide the further information requested, Anglian Water can consider your request under the EIR. The 20 working day time limit for responding to the request will start on the next working day after we receive a refined request from you, so long as it is clear what information you are seeking. If you do not provide the requested clarification within 2 months of this email, your case will be closed.

If you have any queries about this email, please contact the EIR team at EIR@anglianwater.co.uk.

Yours sincerely

EIR Team

Anglian Water Services Limited

Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire PE29 6XU

Email EIR@anglianwater.co.uk