

[REDACTED]

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**From:** EIR  
**Sent:** 10 November 2025 14:13  
**To:** [REDACTED]  
**Subject:** [REDACTED]

Dear Requester

Thank you for your request for information about work in Utterby, which we received on 19 October 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. Any work that Anglian Water has conducted recently to alleviate flooding in Utterby village.

**EIR Response: Provision of Requested Information**

**Item 1** is held by Anglian Water and has been provided below.

Planned jetting of sewers on Main Road, Utterby was carried out in September 2025. This is carried every year to remove Fats, Oils and Grease from blocking the sewer. We have no record of any other work carried out in the last year.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via [EIR@anglianwater.co.uk](mailto:EIR@anglianwater.co.uk) .

Yours sincerely

**EIR Team**

**Anglian Water Services Limited**

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