

[REDACTED]

From: EIR
Sent: 17 November 2025 13:41
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about water hardness data, which we received on 14 November 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. Water hardness data for the Anglian Water region

EIR Response:

Item 1 is not held by Anglian Water in the format requested.

We hold the data about water hardness by supply zones, not by postcode. I can confirm that most of the water in the Anglian Water region is either Hard (150 – 300 mg/l Calcium Carbonate) or Very Hard (>300 mg/l Calcium Carbonate). You can search for the water quality report by postcode at www.waterquality.anglianwater.com/map.aspx

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

Anglian Water Services Limited

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