

From: EIR
Sent: 26 November 2025 11:09
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about individual discharges at Letchworth – North Common SSO, which we received on 18 November 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. The individual discharge data for The Pix Brook (Letchworth – Norton Common SSO) for 2020 and 2025
2. why are historic discharges provided as a spreadsheet rather than on the real time map.

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and has been provided below.

2020 individual spills

Overflow Name	Start date of alarm(s)	Start time of alarm(s)	End date of alarm(s)	End time of alarm(s)	Overflow Alarm Duration (Secs)
LETCWORTH-NORTON COMMON SSO	30/04/2020	14:00:00	30/04/2020	15:15:00	4500
LETCWORTH-NORTON COMMON SSO	01/05/2020	09:45:00	01/05/2020	10:00:00	900
LETCWORTH-NORTON COMMON SSO	18/06/2020	01:00:00	18/06/2020	01:30:00	1800
LETCWORTH-NORTON COMMON SSO	02/07/2020	19:30:00	02/07/2020	20:15:00	2700
LETCWORTH-NORTON COMMON SSO	13/08/2020	09:15:00	13/08/2020	11:00:00	6300
LETCWORTH-NORTON COMMON SSO	16/08/2020	13:30:00	16/08/2020	13:45:00	900
LETCWORTH-NORTON COMMON SSO	16/08/2020	14:30:00	16/08/2020	16:45:00	8100
LETCWORTH-NORTON COMMON SSO	17/08/2020	12:45:00	17/08/2020	13:30:00	2700
LETCWORTH-NORTON COMMON SSO	27/08/2020	17:45:00	27/08/2020	18:15:00	1800
LETCWORTH-NORTON COMMON SSO	23/09/2020	16:45:00	23/09/2020	17:15:00	1800
LETCWORTH-NORTON COMMON SSO	04/10/2020	04:30:00	04/10/2020	05:15:00	2700

LETCHWORTH-NORTON COMMON SSO	04/10/2020	06:00:00	04/10/2020	06:30:00	1800
LETCHWORTH-NORTON COMMON SSO	24/10/2020	19:00:00	24/10/2020	19:30:00	1800

2025 data is available on our website at [Monthly EDM Publication](#). The data is presented by month.

Item 2 is provided below.

The data on the map shows real time activations of the Event Duration monitor. The annual returns and the individual discharges are presented in a spreadsheet format as this is the format that it is delivered to the Environment Agency and is a format that allows researches to conduct data interrogations.

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Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk .

Yours sincerely

EIR Team

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