

[REDACTED]

From: EIR
Sent: 13 August 2024 11:10
To: [REDACTED]@eastssuffolk.gov.uk
Subject: [REDACTED]
Attachments: [REDACTED]

Dear [REDACTED]

Provision of requested information

Thank you for your request for information about spills counts/durations for Anglian Water overflows in the Southwold area for this year to date and a report of a sewage spill, which we received on 17 July 2024. Your request has been considered under the Environmental Information Regulations 2004.

I attach the data as requested. Please note that the information only shows to June as the July data is still going through verification. As you will see, there are some instances where the data shows multiple discharges on the same day at, for example, two minute intervals. This is because this is a pumped discharge and the Event Duration Monitor signal is from the pump run signals. In storm conditions pumps will start and stop in relatively quick succession unless it's severe weather in which case they can run continuously.

In addition, there were 2 pollution incidents reported on 14 July 2024 and 21 July 2024. Both of these were due to a sewer blockage and were cleared by our network technicians using jetting. They were both categorised as contained to land and no effluent reached the watercourse.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact me.

Yours sincerely

EIR Team

Anglian Water Services Limited

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Email EIR@anglianwater.co.uk