

From: EIR
Sent: 26 November 2024 15:43
To: [REDACTED]
Subject: [REDACTED]

Dear The River Deben Association

Request for Environmental Information

Thank you for your request for information about abstraction from sources inside the Deben catchment, which we received on 30 October 2024. Your request has been considered under the Environmental Information Regulations 2004.

You requested:

'The River Deben Association have asked for information on abstraction from sources inside the Deben catchment.'

Provision of requested information

Anglian Water has four operational groundwater sources within the Deben operational catchment; Tuddenham St Martin, Playford, Pettistree, and Winston.

These sources are covered by the same licence (licence ref: 7/35/06/*G/0124). A summary of the current licence:

NAME	DAILY (m3/d)	ANNUAL (MI/yr)	Aggregate (MI/y)	
Tuddenham St Martin	6000	1700	1700 & 6 MI/d	4000
Playford	6000			
Pettistree	11000	NS		
Winston	5000	985.5		

NS = not specified. This means there is no annual quantity for this particular source, but it is constrained within the 4000 MI/y aggregate.

Anglian Water also has a river support borehole for the River Deben at Debenham Water Recycling Centre, which supports river flows under certain flow conditions. The Debenham source is currently out of service.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not satisfied with the outcome of any internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us.

Yours sincerely

EIR Team

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Email EIR@anglianwater.co.uk