



Meeting Agenda

Meeting: Anglian Water Independent Challenge Group (ICG)

Date: Monday, 15 September 2025

Time: 9:30-12:00

Location: [Virtual](#)

Papers available in SharePoint folder [here](#) and via email

	Topic	Lead	Pre-reading	Timings
1.	Introduction from Craig Bennett, Chair of Independent Challenge Group (ICG) <ul style="list-style-type: none"> - Approval of July ICG minutes - Update from DWMP Task and Finish Group - Update from Customer Board 	Craig Bennett Geoff Darch Lottie Williams	Minutes Minutes Minutes	9:30- 9:45
2.	Company update <ul style="list-style-type: none"> - Ofwat enforcement action - CMA update - Cunliffe Final Report and regulatory reform - Ofwat consultation on customer involvement (1 Oct) - Update on drought status 	Claire Russell/ Darren Rice/ Alice Piure	Report Report Report Slides	9:45- 10:30
3.	Community Fund	Angela McCabe		10:30- 10:45
4.	Performance update <ul style="list-style-type: none"> - Update on Pollution Incident Reduction Plan (PIRP) 	Brian Ebdon and Emily Timmins		10:45- 11:15
5.	ICG reboot <ul style="list-style-type: none"> - Common ICG mandate - ICG Terms of Reference and overall mechanisms for customer involvement and challenge at AW - ICG recruitment update - ICG Annual Report 	Craig Bennett		11:15- 11:45

6.	Closing comments and AOB <ul style="list-style-type: none"> - Customer engagement update - Site visit proposal - 2026 meeting cadence 	Lottie Williams		11:45-12:00
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Proposed ICG meeting dates 2025

- Thursday, 6 November 9.30-4.30 (face to face)

Challenge questions

Agenda item 2: Ofwat enforcement action

- What failures in Anglian Water's oversight contributed to the enforcement action, and how might governance structures be strengthened to prevent recurrence?
- Given Anglian Water's prior £100m investment commitment, what lessons can be drawn about the adequacy of past measures to address spills and overflows?
- What impact (if any) will this enforcement action have on customer bills?

Agenda item 3: Community Fund

- What role will the £5.8m Community Fund play in repairing trust and addressing the environmental damage caused (and what role could/will the ICG play)?

Agenda item 4: Performance update

- What assurances can be given that investments into the PIRP are having the desired impact and could you provide a revised glide path building on Emily's last presentation in October 2024 (based on the 2025 PIRP)?
- Could you give us an update on timelines for reducing/eliminating all serious pollutions – with reference to the Get River Positive pledge to eliminate serious pollutions by 2025 and reduce less serious pollutions by 45% and spills from storm overflows to an average of 20 per year by 2025 and the company's latest **Zero Escapes Strategy**, which committed to delivering zero escapes by 2050 (ICG members were invited to contribute to this strategy at the April 2024 ICG meeting but unfortunately this has not yet been followed up).